

# ARB Quality Policy

ARB specialises in the development, procurement, manufacture and installation of engineered equipment, supplying mainly 4WD vehicle accessory markets. The nature of the company's activities places particular emphasis upon experience, expertise, capability, reliability and quality.

It is the objective of ARB to employ all of its skills and resources in meeting the needs and expectations of its customers, so as to maintain a reputation for excellence relating to the provision of high quality, value for money, equipment and associated services.

It is also an objective of ARB to provide this equipment and the associated services in a manner, which conforms to contractual and regulatory requirements.

In order to achieve these objectives it is the policy of ARB to establish and maintain an effective Management System. It is the responsibility of all employees to be committed to, and involved in the effective operation of the Management System.

The directors are totally committed to the Management System's ongoing development and the continual improvement of its effectiveness throughout the organization.

Top managements commitment to quality and customer satisfaction will be communicated to all company personnel.

The Quality Assurance Program of ARB, implemented through its Management System, is based upon the requirements of AS/NZS ISO 9001:2008.



**Roger Brown**  
Managing Director

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